

Could your organization benefit from improved communication? Do you, as an individual, communicate well with colleagues, employees, others within the organization, and those on the "outside?" Do you understand how to present your ideas to individuals or groups so that they are received as they are intended? Do you know how to listen to understand?

This comprehensive and engaging training provides you with the tools necessary to improve the communication within your organization and with those you serve. Whether you want to learn to address a large group of individuals, clients, or communicate more completely one-on-one, this training will equip you with the skills necessary to understand and to be understood. Learn to speak, write, and listen to develop your ability to communicate.

## EFFECTIVE COMMUNICATION – SPEAKING, WRITING, AND LISTENING

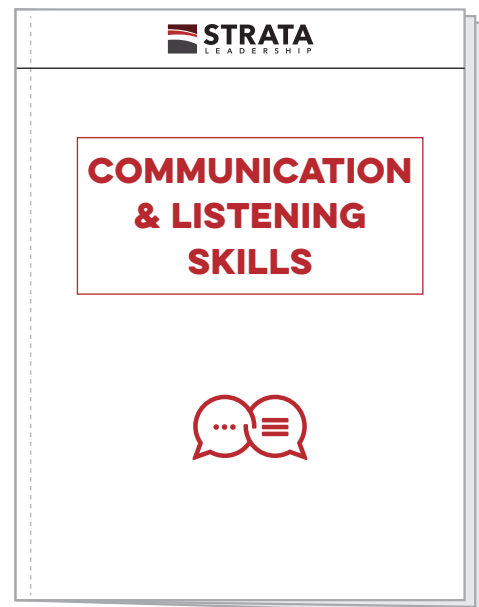
- Increases productivity
- Reduces duplication of effort
- Decreases conflict
- Increases job satisfaction
- Reduces stress
- Maximizes human and organizational potential
- Builds relationships
- Creates a positive and supportive culture
- Improves quality control

## BENEFITS OF THIS TRAINING

- To understand verbal and non-verbal communication
- The value of leadership and communication
- Effective listening skills
- How to communicate across generations
- The effect of funneling information
- How to use different means of communication to share your message
- How to engage with others

## HOW DO I GET STARTED?

Sign up today with your Strata representative or at [strataleadership.com/training](http://strataleadership.com/training)



**BETTER COMMUNICATION = BETTER AND MORE CONSISTENT RESULTS.**  
**ORGANIZATIONS THAT COMMUNICATE EFFECTIVELY FIRE ON ALL CYLINDERS BY**  
**MAXIMIZING INDIVIDUAL EFFORT AS A COHESIVE TEAM TO ACHIEVE GOALS.**